



Pre-Registration and Auction FAQs

How do I see the items up for raffle or live auction?

Go to <https://camp.cbo.io> to see the items and read the descriptions.

How do I make check-in faster and limit my time in line?

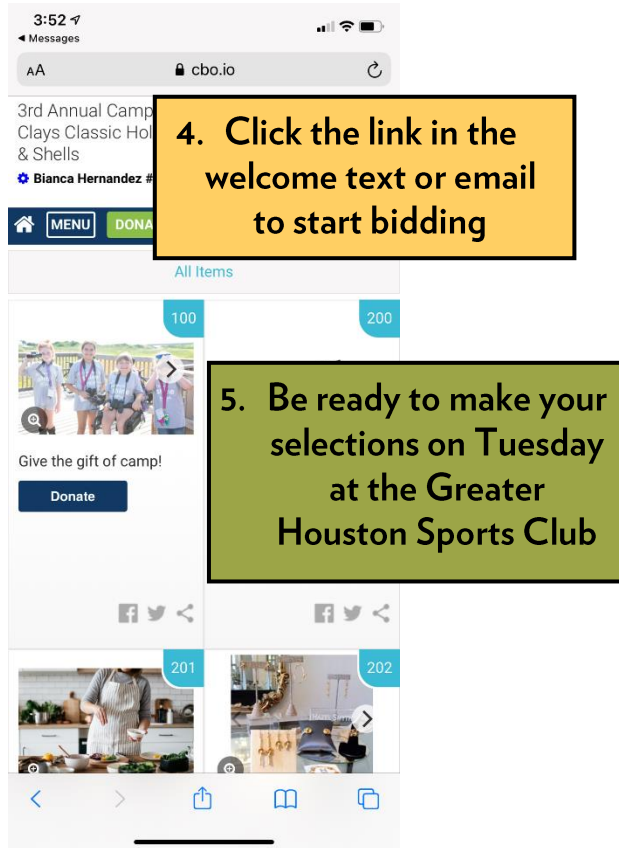
Register and securely add your name, address, and credit card information.

1. Go to <https://camp.cbo.io>

1. Click "Register Now"

3. Fill out the information to register and submit your registration

*Information will only be used for payment and sending your formal tax acknowledgment.
Your credit card information will not be stored.*



If you have any trouble registering or viewing the live auction items, email Bianca at bhernandez@camparanzazu.org.

How can I make bids on items or make other purchase?

There will not be a silent auction at this year's event. You will be able to bid on our fabulous live auction items following the shoot. The winning bidder's bid will be added to their account.

Other purchases for mulligans, colored clays, gun raffles, and a wine pull can be completed with the help of a Camp Aranzazu staff member at the event. You will be able to see which guns are available, but you will not be able to make those raffle purchases on your own.

How can I donate to Camp Aranzazu?

You can text "camp" to 56651. Follow the prompts to make and pay for your donation.

You can add a donation to your bidding cart by clicking the green "DONATE" button at <https://camp.cbo.io>.

You can make your donation at [Camp Aranzazu's website](https://camp.cbo.io).

I made a mistake while donating and need a donation removed. How do I do this?

You will need to connect with a Camp Aranzazu staff member at the event. If you notice the mistake after leaving the sports club, you can email the issue to Bianca at bhernandez@camparanzazu.org and she can remove the item from your receipt.

I don't want to pay with the credit card I used to register. How can I use a different payment method?

Find a Camp Aranzazu staff person at the Greater Houston Sports Club to pay by cash, check or with a different card.

You have the option to pay using your digital wallet which includes Apple Pay, Venmo, or PayPal. All credit cards for winning bidders and all purchasers who have not completed payment on their own will be charged on Thursday, December 10, 2020. If you would like to make changes to your payment method after the shoot, email Bianca at bhernandez@camparanzazu.org before 1:00 PM on Thursday and let her know you'd prefer a different payment method like cash or check.

How do I pay for my mulligans, colored clay tickets, raffle tickets, live auction winning bid, and/or donations at the end of the night?

Go to the link, <https://camp.cbo.io>, and click the red "Pay!" button on the top of the site.

I see "Help Camp Aranzazu cover fees associated with credit card purchases" on my receipt. What does this mean?

You can choose to provide an additional donation to Camp Aranzazu by covering the fees associated with credit card purchases. **If you do not want to cover the credit card fees**, simply check the box that says "Opt out of: Help Camp Aranzazu cover fees associated with credit card purchase."

Event proceeds will help our program staff to create and deliver alternative programs and ensure that camp is ready to open when we can once again gather together safely.

Thank you for helping make this year's Holiday Bells & Shells a success!

